

Omnio Terms and Conditions

Effective Date: 12/05/2025

Last Updated: 15/05/2025

Welcome to Omnio. By accessing or using our platform at www.omnio.com.my, you agree to be bound by the following terms and conditions. Please read them carefully before using the website or any associated services.

1. Definitions

- "Omnio" refers to the platform and the team operating it.
 - "User" means any individual or entity accessing or using the platform.
 - "Client" refers to companies submitting service requests or RFQs.
 - "Provider" refers to training or medical service companies registered on the platform.
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2. Use of the Platform

- Omnio provides a centralized platform for clients to issue RFQs and receive quotations from verified providers.
 - Users agree to use the platform only for lawful and legitimate business purposes.
 - You must not use the platform for unsolicited marketing, data scraping, or spam.
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3. Registration and Account

- To access full features, users must register with accurate business and contact information.
 - You are responsible for maintaining the confidentiality of your login credentials, if any.
 - Omnio reserves the right to suspend or terminate any account that violates these terms.
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4. RFQ and Quotation Process

- Clients may submit RFQs for HRDC-claimable training or medical services.
 - Providers may respond with quotations, which are sent directly to clients for consideration.
 - Omnio does not guarantee that any quotation will be selected.
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5. Fees and Commissions

- Omnia charges a commission only when a deal is successfully closed through the platform.
 - Commission rates may vary and are disclosed transparently before provider engagement.
 - HRDC service payments are made directly between clients and providers; Omnia does not handle funds or payments.
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6. Intellectual Property

- All content, logos, systems, automation flows, dashboards, and software used on the Omnia platform are the intellectual property of Omnia.
 - No user, provider, partner, or third party is permitted to copy, reproduce, reverse engineer, clone, or recreate any part of Omnia's system architecture, automation processes, or dashboard functionalities without express written consent from Omnia.
 - Any unauthorized use or duplication will be treated as a violation of intellectual property rights and subject to legal action.
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7. Data Privacy

- Omnia handles user data in accordance with its Privacy Policy.
 - By using the platform, you consent to the collection and use of data as described therein.
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8. Limitation of Liability

- Omnia acts as a facilitator and is not liable for any disputes, errors, delays, or damages arising from transactions between clients and providers.
 - The platform is provided "as-is" without warranties of any kind.
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9. Termination

- Omnia may terminate or suspend access to the platform at any time, especially in cases of misuse, fraud, or violation of these terms.
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10. Governing Law

- These terms are governed by the laws of Malaysia.
- Any disputes shall be subject to the exclusive jurisdiction of Malaysian courts.

11. Contact Us

For questions regarding these Terms & Conditions, please contact:

Omnio Operations Team

✉ admin@omnio.com.my

🌐 www.omnio.com.my

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